



Presents

Risk Management in Practice Series 2009 Implementing Key Risk Indicators to Improve RM and Organisational Performance

14 May 2009, Park View Hotel, Melbourne

Do you KNOW

That your people, processes and information systems

ALWAYS perform as expected?

How can you monitor and improve your risks to performance?

Whether your goal is to capture your operational issues, control your internal sign off or measure the economic and stakeholder impact of your risk, key risk indicators provide the crucial monitoring tool to track changes in risk levels to enhance your risk management and ultimately your organisation's performance.

"No business would make a prediction of its quarterly financial data from one day's revenue. Similarly businesses must realize that predictions regarding risk cannot be based on a single static measurement. Organisations must understand that measurement of risk is a long term process and that risk can only be measured using a long - term perspective"

Gene Fredriksen Burton Group

- Do you know how to gain the knowledge to make better decisions in the current economic crisis?
- Would you like a tool to improve your risk management capability?
- Do you understand your risk hotspots and emerging risks?
- Would you like to have less "surprises" in your day to day operations?

If you answer yes to any of the above then you should attend this workshop

For further information about BRG visit www.businessresilience.com

Nicola Crawford is BRG's Director Integrated Risk & Governance. She is a risk based strategist & planner with over 15 years experience in risk and strategic management, corporate governance and compliance, nationally, internationally; public and private sector. She is currently the facilitator of an informal Victorian business continuity network forum.

Nicola is a certified practising risk manager (CPRM) and her specialities include risk based performance management, developing capability assurance frameworks, and the practical ability to move between strategic and operational contexts. . She has a number of years experience assisting clients develop and implement enterprise wide risk management, as well as review the integration with other corporate functions to improve strategic performance.

Workshop Information

You will Learn.....

- The differences between KRIs and KPIs
- How to prepare for KRI development
- The Key risk Indicator development process
- The integration of Risk management and KRIs
- How to manage KRI quality assessment
- The ability to operationalise KRIs and integration with key business processes
- How KRI's and risk assurance relate to each other

Morning – 8.45am – 12.30pm

- Introduction
- Define the KRI Context –
 - Drivers
 - Definitions
 - Benefits/limitations
 -
- Define the relationship between KPIs & KRIs
- KRI Development –
 - Process overview
 - Identify, Select & Document KRIs
 - Data Collection - Source & Validate KRI
 - Determine Tolerances & Threshold Triggers

Afternoon – 1.30pm – 5.15pm

- KRI Implementation
 - KRI Reporting
 - KRI Monitoring
 - Quality Assurance
- KRI Implementation Challenges
 - Accountability
 - Integration – Risk Management
 - KRI Change Management
 - Critical Success Factors

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Registration Form Register by Fax, Mail & Phone

Fax: 03 9653 9307, Mail: BRG, PO Box 6836,
600 St Kilda Rd, Melbourne 3004

Phone: 03 9653 9664

Tax Invoice

BRG Business Seminar ABN 51 095 104 082

(Business Resilience Group is currently a trading name of ENCORE Pty Ltd)

Workshop details? Attendee Details

Seminar: Developing & Implementing KRIs to improve risk management & organizational performance

Location: Parkview Hotel, 562 St Kilda Rd, Melbourne

Select Date:

30 April 2009 – SOLD OUT

7 May 2008 - SOLD OUT

14 May 2009

Name: _____

Position/Title _____

Company _____

Street address _____

_____ Post Code _____

Email address _____

Contact Number _____

(Please complete one form per attendee)

Refund Policy

Registrants who cancel at least 7 days prior to the event will receive a refund less a processing fee of 25%. No refund will be given for cancellations made less than 7 days prior to the event. A substitute may attend if prior notice is provided 24 hours prior to the event

Disclaimer

Whilst every effort has been made to ensure the accuracy of details listed herein, BRG reserves the right to alter or make amendments as necessary. BRG does not accept any responsibility for costs incurred due to program changes

Privacy Policy

The personal information shown on this registration form and/or provided by you will be held by BRG in strictest confidence. It will be held on a database by BRG and will be used primarily to provide you with further information about BRG services & events. From time to time we may share this information with our partners and professional organisations to inform you of similar events and/or services. If you do not wish us to share your details please tick this box

Confirmation

Registration is complete once payment is received. We will acknowledge your payment with a receipt to the fee payer

Fees Payment

Full price (Register after 24th April 09) **\$750 + GST** (\$75.00)

Discounted Price (Register before 24th April 09) **\$650 + GST** (\$65.00)

Fees include: -
Course notes, morning and afternoon tea, and lunch

Cheque enclosed for \$ _____

(Please make cheque payable to ENCORE P/L)

Please debit my credit card account \$ _____

MasterCard Visa

Acc. No _____

Name on card _____

Exp: _____ Signature _____